



2019 Parents/Carers' Questionnaire Responses

Thank you for returning your completed questionnaires. Please find responses below. For your information 38% of questionnaires sent out were returned.

Thank you for those parents/carers who have completed our questionnaire – it is really important that we listen to our parent/carer views in order that we can evaluate and implement any changes to our practice where appropriate. Please see comments against specific questions below.

Amanda (Manager)

	Please tick the box that represents your response.	Strongly Agree	Agree	Disagree	No response
1.	My child enjoys coming to preschool.	84%	16%	0%	0%
2.	I feel my child is building a good relationship with their key person.	85%	15%	0%	0%
3.	The staff are friendly and approachable.	86%	11%	3%	0%
4.	Children are encouraged to understand their own and others behaviour and respect their friends feelings.	64%	36%	0%	0%
5.	The staff are knowledgeable.	86%	14%	0%	0%
6.	I am kept well informed about my child's learning and development. <i>*We hold parent meetings 3 times a year (November/March/June) and can be flexible/pre plan meetings in advance to support our working parents. In addition, your child's key person is also available at beginning and end of session for any brief updates. Your child's learning journey is also available for you to see at any time and pre arrangements can be made for these to go home for our working parents who may not have the opportunity to speak on a daily basis to their child's keyperson. We are always open to any suggestions regarding improvements in working in partnership with parents, please do not hesitate to call Amanda (Manager) or send an email to stmarysunder5s@yahoo.co.uk if you would like to discuss further</i>	72%	21%	7%	0%
7.	I am working together with my child's key person to support my child in their education. <i>*Please see response above (Q.6)</i>	72%	21%	7%	0%
8.	I feel comfortable about approaching the preschool staff with questions or complaints. <i>*Please note there is a parent comment box in the front foyer and a copy of all our policies including our complaints procedure displayed on the wall. The Manager welcomes any feedback from parents and as a setting we always look to continuously improve our preschool. Please do not hesitate to call Amanda (Manager) or send an email to stmarysunder5s@yahoo.co.uk if you would like to discuss further</i>	79%	18%	3%	0%
9.	The preschool has strong leadership and management.	79%	21%	0%	0%
10.	I know who the parent committee members are and how to contact them should I need to. <i>*We have new committee members that joined at the end of last year, their</i>	29%	36%	35%	0%

	photo's/names can be found in the cloakroom/foyer. In addition, a fact sheet regarding our committee members can be found on our website www.stmarysunder5spreschool.com . Please do support our fundraising activities as these are run by the committee giving a great opportunity to meet and get to know members				
11.	The preschool seeks the views of the parents and takes account of their suggestions and concerns. *As you are aware, the preschool committee is made up of parents/carers of children that have been or are currently at preschool therefore the overall running of the preschool is ultimately in the hands of parents. The staff are always interested in the views/suggestions and concerns of our parents and are available at the beginning and end of session to discuss. Alternatively, you can always speak to the Manager; Amanda if required. As a setting, we welcome parents input into everyday practice and are always grateful for the continued support we receive	54%	32%	3%	11%
12.	The preschool is helping my child to become independent.	86%	14%	0%	0%
13.	The arrangements for my son/daughter to settle at preschool when they started were good.	86%	14%	0%	0%
14.	There is a good range of activities and equipment for my child to choose from at preschool. As a non-profit charity preschool we rely heavily on donations of equipment and support we receive through our fundraising activities throughout the year. We continue to evaluate our resources to ensure that are relevant and appropriate for the children we have at the setting. We focus on open ended resources to encourage the children to learn through the characteristic of effective learning; playing and exploring, active learning and creating and thinking critically	86%	11%	3%	0%

Parent/Carer positive comments shared:-

"I am very happy with the preschool, my child just loves it"

"My son has settled well into the 3-4 year old room. He loves his teacher"

"My son has settled in very well"

"Don't stop being fantastic"

"Best preschool ever!!!!"

*"My child's keyperson is wonderful, this is apparent because of the bond my son has with her.
We love her. 😊"*

"I feel confident that my child is well looked after and is safe"

"I think all the keyworkers and staff do an excellent job"